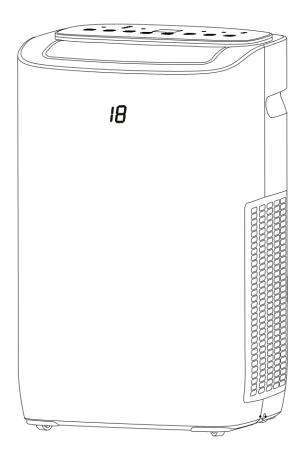
# electriu

# **USER MANUAL**



# electriQ PORTABLE AIR CONDITIONER

ECOSILENT8-V2	8,000 BTU
ECOSILENT10-V2	10,000 BTU

Thank you for choosing electriQ

Please read this user manual before using this innovative Air Conditioner and keep it safe for future reference.

Visit our page www.electriQ.co.uk for our entire range of Intelligent Electricals

# **SETTLING IN OK?**

We hope this has been helpful to you.

We would love to see how you're getting on with your new purchase, so please share any snaps you have on the platform of your choice below.

Our community awaits your uploads - Snap, tag and hashtag away!







# @electriQUK #electriQUK

# WE'RE HERE TO HELP

Should you have any problems or questions with your purchase, please contact a member of our customer service team.

© 0330 390 3061

support@electriQ.co.uk

Mon-Fri | 9am to 5pm

Unit J6, Lowfields Business Park, Lowfields Way, Elland West Yorkshire, HX5 9DA

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#### SAFETY INSTRUCTIONS

#### Important!

- Carefully read the instructions before operating the unit
- This appliance is for indoor use only.
- Rating: This unit must be only connected to a 220-240 V / 50 Hz earthed outlet.
- Installation must be in accordance with regulations of the country where the unit is used.
- If you are in any doubt about the suitability of your electrical supply have it checked and, if necessary, modified by a qualified electrician.
- This air conditioner has been tested and is safe to use. However, as with any electrical appliance - use it with care.
- Disconnect the power from the appliance before dismantling, assembling or cleaning.
- Avoid touching any moving parts of the appliance.
- Never insert fingers, pencils or any other objects though the guard
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities. It is also not intended for use by those with a lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.
- Do not leave children unsupervised with this appliance.
- Do not clean the unit by spraying it or immersing it in water.
- Never connect the unit to an electrical outlet using an extension cord. If an outlet is not available, one should be installed by a qualified electrician.
- Never operate this appliance if the cord or plug is damaged. Ensure the power cord is not stretched or exposed to sharp objects/edges.
- A damaged supply cord should be replaced by the manufacturer or a qualified electrician in order to avoid a hazard.
- Any service other than regular cleaning or filter replacement should be performed by an authorised service representative. Failure to comply could result in a voided warranty.
- Do not use the appliance for any purpose other than its intended use.
- The air conditioner unit must always be stored and transported upright, otherwise irreparable damage may be caused to the compressor; if in doubt we suggest waiting at least 24 hours before starting the unit.
- Avoid restarting the air conditioning unit unless 3 minutes have passed since being turned off. This prevents damage to the compressor.
- Never use the mains plug as a switch to start and turn off the air conditioning unit. Use the provided ON/OFF button located on the control panel.
- Always place the unit on a dry and stable surface.



- The appliance should not be installed in laundry or wet rooms.
- The appliance must be placed in a room without sources of ignition (for example: open flames, an operating gas appliance or an operating electric heater).
- R290 refrigerant gas complies with European environmental directives.
- R290 has a low GWP (Global Warming Potential) of 3.
- The ECOSILENT8 contains about 180 g of R290 refrigerant gas.
- The ECOSILENT10 contains about 240 g of R290 refrigerant gas.
- Do not use or store in an unventilated space with an area smaller than 8.7 m<sup>2</sup> per unit (ECOSILENT8) or 11.5 m<sup>2</sup> per unit (ECOSILENT10).
- The room must be such as to prevent stagnation of possible leaks of refrigerant gas as there could be a danger of fire or explosion should the refrigerant come into contact with electric heaters, stoves or other sources of ignition.
- Refrigerant gas may be odourless.
- Do not use the product and contact the retailer for advice, if damage has occurred to the unit which may have compromised the refrigerant system.
- Any repairs or maintenance must only be carried out on the unit by a suitably qualified engineer. Before opening and servicing the unit the authorised engineer must be in possession of a copy of the manufacturer's service manual and must follow the safety information contained within it to ensure all hazards are minimized.
- The refrigerant system should not be perforated or punctured.

#### **Energy Saving and Unit Safety Protection Tips**

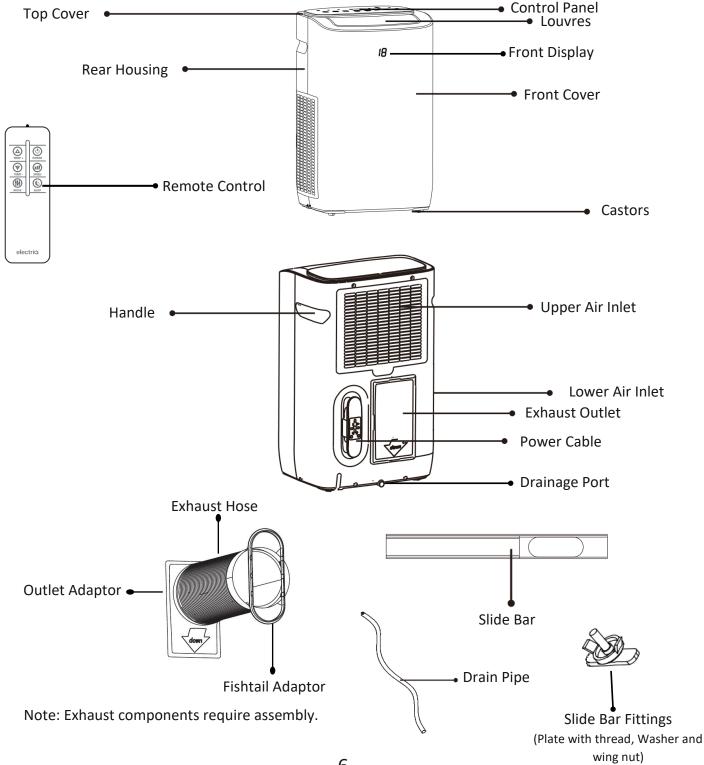
- Do not cover or restrict the airflow from the outlet or inlet grills.
- For maximum performance the minimum distance from a wall or objects should be 50cm.
- Keep the filters clean. Under normal conditions, filters should only need cleaning once every three weeks (approximately). Since the filters remove airborne particles, more frequent cleaning maybe necessary, depending on the air quality.
- For the initial start-up set the fan speed to maximum and the thermostat to 5 degrees lower than the current room temperature. After, set appliance to your desired settings.
- To protect the unit, we recommend not using the cooling function when the ambient temperature is higher than 35°C.

#### **FEATURES AND PARTS LIST**

#### **FEATURES**

- 3 in 1 Cooling, Fan, Dehumidifier great for rooms up to 20 sqm.
- 5 speed fan: Balancing quiet operation with performance.
- 24 Hours Start / Stop Timer
- Digital Thermostat: Set the temperature between 17°C and 30°C.
- Remote Control.
- Castors and Handles for Enhanced Portability.
- Auto-Restart to retain the settings in the event of power failure.

#### **PART LIST**

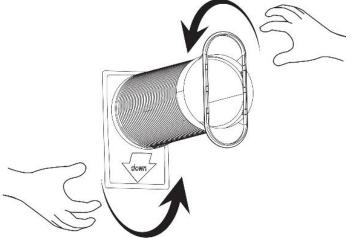


#### **INSTALLATION**

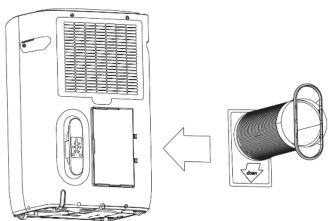
**WARNING:** Before using this unit, please keep it upright for at least 3-4 hours.

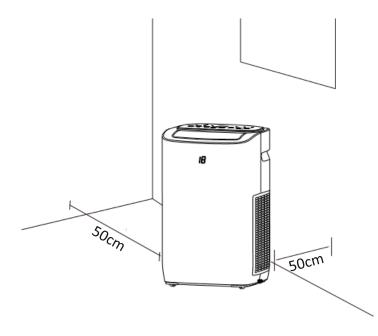
This unit can easily be moved from one room to another.

While moving the unit please note that it must always be kept upright and then placed on an even surface.



- 1. Attach the fishtail connector to the end of the hose, by extending the end of the hose and twisting until firmly attached to the connector (At least 3 full rotations).
- 2. Attach the Hose to the Outlet adaptor, in the same way by extending the end of the hose and twisting until firmly attached (At least 3 full rotations).
- 3. Slide the Outlet adaptor into position on the rear of the unit. The two slips on the unit will hold it in place. (To remove the adaptor press the two clips down to release it from the unit)

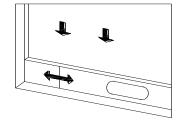


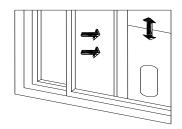


4. Make sure the unit is upright and there are no obstructions to the air inlets and outlet grills, with at least 50cm of space to the sides and rear of the unit.

#### INSTALLATION OF WINDOW KIT

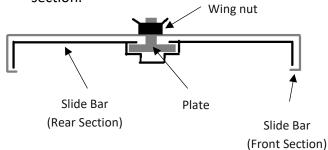
The window kit (slide bar and fishtail) can be used with sliding windows and doors. For other types of window, the fishtail should be used on its own.







Slide the rear section of the slide bar onto the front section lining up the plate so it runs within the groove. Extend the bar to the required length, and use the supplied wing nut to secure 1. Push the screw thread of the plate through the hole in the rear of the front slide bar section.







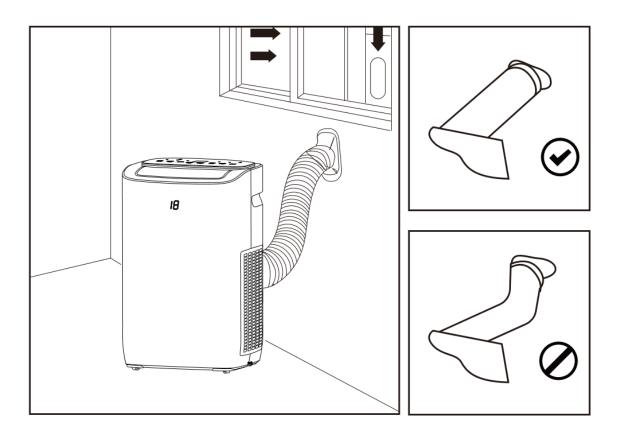
- Partially open the window and place the extended slide bar in position before closing the window onto it.
- 4. Fix the fishtail adaptor into the opening on the slide bar.

#### **NOTES:**

- The window kit is only designed to be installed with sliding or sash windows or doors. The window kit is not designed to be used with any other style of windows.
- The fish tail adaptor can be used without the slide bar with most windows / doors.
- When using the air conditioner ensure that the opening around the fishtail adaptor is as small as possible to ensure the efficiency of the unit is not reduced.
- The best form of installation is through a wall duct. By properly venting you expel hot air from your room while efficiently cooling it.
- Your air conditioner should be used without the vent pipe in dry mode. When using dry mode
  ensure that an external water tank is used, monitored and regularly emptied before overflowing.
   Permanent plumbing can be also installed or an external uplift water pump can be set up to allow
  for uninterrupted use.

#### **IMPORTANT SAFEGUARDS**

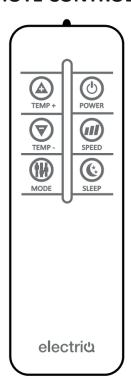
The length of the soft hose extends from approximately 30 cm to 180 cm. If hose is extended above this length, the unit may malfunction which can invalidate the warranty. The outlet vent must be well ventilated and not obstructed as this will cause the unit to overheat. Keep the hose as straight and short as possible and avoid bending the air hose by more than 30 degrees in order to maintain the performance of the unit. Excessive bends in the hose may prevent the unit from expelling the hot air, which can lead to internal damage which would invalidate the warranty.



#### **OPERATION**

	⊃ High ⊃ Mid                 Ti ⊃ Low	mer $igtharpoonup$ Swing				<ul><li>○ Cool</li><li>○ Dry</li><li>○ Fan</li><li>○ Auto</li></ul>	○ Power
	<b>(</b>		+		(c)	†#	<b>(</b>
(A)	Press the POW	/ER button to turi	n the unit ON	l or OFF.			
Press the MODE button to cycle between the 4 modes, the indicator for the selected mode will be illuminated.  COOL: The room is cooled with the cold air expelled through the front air outlet while hot air is expelled through the vent pipe. The desired room temperature can be set between 17 and 30 degrees using the + and – buttons, and the fan speed can be changed using the SPEED button.  FAN: The fan speed can be changed pressing the SPEED button.  DRY: Should be operated without the vent hose, but with continuous drainage to remove moisture from the air. The unit will run in low fan speed, with dH shown on the display. Do not use when the room temperature is below 15 degrees.  AUTO: The unit will work in cooling mode when the room temperature is 24 degrees or higher. The fan speed will automatically adjust based on the amount of cooling required. When the temperature is below 24 degrees the unit will work in fan mode.							
			_		•	anged in AU	
			F3 F4 F5		Med  Med + High		
Press to enter sleep mode. The sleep indicator will be illumined and all other indicators will be turned off. In sleep mode, the appliance works at low fan speed. Press SLEEP again to exit sleep mode.							
The unit includes a single use power on timer. With the appliance running with the desired settings, press the TIMER button to set the power-off timer. Use the + and - buttons to adjust the duration of the timer (1 to 24 hours). The timer indicator will illuminate and the unit will stop after selected number of hours.							
Used to adjust the temperature in COOL/AUTO mode and to set the duration of the TIMER. The buttons are not used in FAN or DRY modes. Press both buttons together to change between displaying the temperature in Celsius and Fahrenheit.							
	Press this button to enable the swing function. The louvres will slowly move from side to side. If swing is pressed again the louvres will stop in their current position.			-	side to side. If		

#### REMOTE CONTROL



POWER	Press to turn the unit on or off.	
TEMP +	Press to increase the desired temperature.	
TEMP -	Press to decrease the desired temperature.	
MODE	Press to change between Cooling, Fan, Dehumidifying and Auto Modes	
SPEED	Press to change between the fan speeds.	
SLEEP	Press the sleep button to enter sleep mode.	

**NOTE:** The design of the remote may vary from the diagram, due to continuous product improvement.

#### **MULTI PROTECTIVE FUNCTIONS**

#### **FROST PROTECTION**

In COOL, DRY or AUTO modes, if the temperature of the exhaust is too low, the machine will automatically stop operating until the temperature has risen.

#### **OVERFLOW PROTECTION**

When the water in the internal water tank exceeds the warning level, the machine will stop operating and sound an alarm with the LCD display showing "E7". To resume operation empty the internal water tank. After the water is emptied, the machine will automatically return to the original state.

#### **AUTO-DEFROST**

The machine has automatic defrosting function. If during operation the temperature of the internal coils drops too low, the unit will enter auto defrost and the heating symbol will flash on the control panel.

#### **AUTOMATIC THERMAL PROTECTION**

To protect the service life of the machine, the machine has automatic thermal protection. If the temperature within the unit is outside of the specified range, the compressor and the lower motor will stop operation. The appliance will automatically return to normal operation after the temperature of the machine recovers.

#### **COMPRESSOR PROTECTION**

To prevent damage to the compressor there is a 3 minute delay start protection function.

#### **MAINTENANCE AND CLEANING**

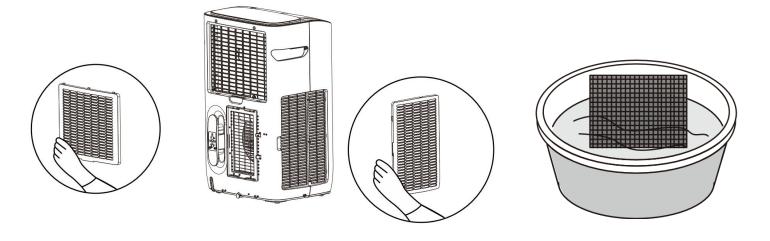
## PLEASE SHUT OFF THE UNIT AND UNPLUG FROM THE MAINS BEFORE CLEANING OR PERFORMING ANY MAINTENANCE

#### **CLEAN THE SURFACE**

Clean the surface of the machine with a wet soft cloth. Do not use chemicals, such as benzene, alcohol, gasoline, etc; otherwise, as this may cause damage to the surface and or the internal workings of the machine

#### **AIR FILTER CLEANING**

If the filter screen is clogged with dust, the effectiveness of the air conditioner is reduced. The filter screen should be cleaned once every two weeks or as often as necessarily in your environment.



#### **CLEAN THE UPPER FILTER SCREEN FRAME**

Remove the filter screen by pulling the base of it gently outwards, to unclip it from the appliance. Once removed put the evaporator filter screen into warm water with neutral detergent (about  $40^{\circ}\text{C}/104^{\circ}\text{F}$ ) and dry it in the shade after rinsing clean.

#### **CLEAN THE LOWER FILTER SCREEN FRAME**

Remove the filter screen by pulling the rear of it gently outwards, to unclip it from the appliance. Put the filter screen into warm water with neutral detergent (about  $40^{\circ}\text{C}$  /  $104^{\circ}\text{F}$ ) and dry it in the shade after rinsing clean.

#### **EMPTYING THE INTERNAL WATER TANK**



#### MANUAL DRAINAGE:

When the internal water tank is full the unit will stop working, and the unit will display E7.

Turn off the unit and unplug. Try not to move the model abruptly as this may cause the water in the internal tank to spill out.

Place a tray under the lower water plug or place the unit in a drainage area.

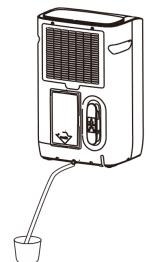
Remove the rubber stopper from the drain port - water will drain from the internal tank. One the tank is empty, place the rubber stopper back in position.

#### **CONTINUOUS DRAINAGE:**

Remove the rubber stopper from the drain port on the base of the unit.

Connect a water pipe (12mm internal diameter) to the drain port.

You can plumb this pipe into your current plumbing system, lead it outside and use gravity fall or use a water pump.



**NOTE:** This model has a self-evaporative function, which reduces the need to empty the water tank in cooling mode. If the unit is vented correctly most of the water is reused to cool the condenser coils and any excess is evaporated. Please do not use continuous drainage if you intend to use the self-evaporating facility.

#### **END OF SEASON MAINTENANCE**

- 1. Remove the rubber stopper from the drainage hole and empty the internal tank. You can also drain the water by leaning the unit backwards.
- 2. Run the unit in fan mode, with a low fan speed, with the rubber stopper still removed, and a container under the drain port.
- 3. Keep the unit in this mode for half day until the conduit is dried. Doing this helps to keep the inside of the unit dry and prevents mould from developing.
- 4. Turn off the unit and pull out the plug.
- 5. Replace the rubber stopper.
- 6. Coil the wire and bind it together, then put it into the accessory space.
- 7. Separate the vent pipe and store it safely.
- 8. Cover the unit and keep it in a dry place.
- 9. Take the batteries out of remote control and store or dispose of them safely. Keep all accessories with the unit ready for next season.

#### **TROUBLESHOOTING**

Do not repair or disassemble the air conditioning. Unqualified repair will invalidate the warranty and may lead to failure, causing injuries and property damage. Only use it as directed in this user manual and only perform operations advised here.

Problems	Reasons	Solutions	
	There is no electricity.	Turn it on after connecting it to a socket with electricity.	
	The display shows "E7".	Discharge the water inside.	
The air conditioner does	The ambient temperature is too low or too high	Only use to use the machine within temperature range of $7-35^{\circ}$ C (44- $95^{\circ}$ F).	
not work.	In cooling mode, the room temperature is lower than the desired temperature	Change the desired temperature.	
	In dry mode, the ambient temperature is low.	The ambient temperature must be above 17 $^{\circ}$ C. (62 $^{\circ}$ F).	
	There is direct sunlight.	Use curtains to reduce the direct sun heat	
The cooling	Doors or windows are open; there are a lot of people; or in cooling mode, there are other sources of heat (e.g. fridges)	Close doors and windows; increase air conditioning power	
effect is not good	The filter screen is dirty.	Clean or replace the filter screen.	
	The air inlet or outlet is blocked.	Clear obstructions; make sure venting is correct as described in this user manual and hose is not bent	
Loud Noise	The air conditioning is not placed on a flat surface.	Put the air conditioning on a flat and hard place (to reduce noise).	
Compressor does not work.	Overheat protection starts.	Wait for 3 minutes until the temperature is lowered, and then restart the machine.	
The remote	The distance between the machine and the remote control is too far.	Let the remote control get close to the air conditioner, and make sure that the remote	
control does not work.	The remote control is not aligned with the receiver.	control directly faces the receiver.	
	Batteries are dead.	Replace batteries.	
	No refrigerant or there is very little refrigerant	Refer to Service Centre (check leakage, wielding, vacuum pump, charge refrigerant according to name plate)	
Others	Anti-freezing protection	Waiting for defrosting. Function will recover automatically. No user input needed.	
	High pressure protection	After inside gas pressure comes down, it will function normally. No user input needed	

If problems not listed in the table occur or recommended solutions do not work, please contact the service centre.

#### **ERROR CODES**

CODE	CAUSE	SOLUTION
E2	Room temperature sensor error	Check to ensure filters are clean, vent pipe is not
E3	Air Temperature sensor Error	restricted, and room temperature is within operational range.
E7	Water Tank Full	Empty the water tank.
E5	Coil temperature sensor error	Check to ensure filters are clean, vent pipe is not restricted, and room temperature is within operational range.
MODE LIGHT FLASHING	Cool / dry / heating mode, the compressor has not started, the mode light will flash. This is normal	The unit will start operation when the protection period has finished (approx. 3 minutes)

#### **APPENDIX**



Disposal: Do not dispose this product as unsorted municipal waste. Collection of such waste must be handled separately as special treatment is necessary. Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers will be able to take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centres.

#### electriQ UK SUPPORT

#### www.electriQ.co.uk/support

Please, for your own convenience, make these simple checks before calling the service line. If the unit still fails to operate call the number below, or complete the online form.

#### 0330 390 3061

- 1. Has the unit been standing upright for at least 2 hours?
- 2. Is the unit plugged into the mains?
- 3. Is the fuse OK?
- 4. Switch the unit off and wait three minutes to see if the issue is resolved. Restart the unit.
- 5. Check if the water tank is full.

Office hours: 9AM - 5PM Monday to Friday

www.electriQ.co.uk
Unit J6, Lowfields Business Park
Lowfields Way, Elland
West Yorkshire, HX5 9DA

#### **TECHNICAL DATA**

Model	EcoSilent8-V2 EcoSilent10-V2		
Capacity Cooling	2350 W 2930W		
Rated Input	880 W 1100W		
Running Current	3.4 A	4.8 A	
Fan	5 Speeds		
Airflow	320m³/h		
EER rate	А		
Refrigerant	R290/180g	R290/240g	
Sound power level	56dB(A)		
Thermostat	17-30°C		
Maximum working pressure of suction/exhaust side	1.0/3.5MPa		
Maximum Allowable Pressure	3.5Mpa		
Power Supply	AC 220-240V/50Hz		
Net Weight	24kg 24kg		
Dimension(L*D*H)	405*315*660mm		

The unit must be vented outside when in Air Cooling mode. For the purposes of EU regulation EN12102 this is a local air conditioner and produces less than 65dB(A) sound energy.

